ORIGINAL.

BOB STUMP - Chairman

SUSAN BITTER SMITH

IN THE MATTER OF THE APPLICATION OF

TELECOM FOR APPROVAL OF A CERTIFICATE

LEAP FROG TELECOM, LLC DBA VOCE

OF CONVENIENCE AND NECESSITY TO

TELECOMMUNICATIONS SERVICES IN

PROVIDE RESOLD LONG DISTANCE AND

GARY PIERCE

BOB BURNS

ARIZONA.

BRENDA BURNS

BEFORE THE ARIZONA CORPOR



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COMMISSIONERS

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DOCKET CONTROL

Arizona Corporation Commission DOCKETED

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POGRETER BY

DOCKET NO. T-20584A-10-0319

PROCEDURAL ORDER

BY THE COMMISSION:

RESOLD LOCAL EXCHANGE

On July 30, 2010, Leap Frog Telecom, LLC d/b/a Voce Telecom ("Voce Telecom" or "Company") filed with the Arizona Corporation Commission ("Commission") an application for a Certificate of Convenience and Necessity to Provide Resold Long Distance and Resold Local Exchange Telecommunications Services in Arizona ("Application").

On November 30, 2012, the Commission's Utilities Division ("Staff") filed its Staff Report recommending denial of the Application. In the event the Commission chose to grant the CC&N, Staff recommended the imposition of the conditions stated in the Staff Report.

On February 11, 2013, Voce Telecom filed its Response to Staff Report proposing additional conditions to address Staff's concerns about Voce Telecom's fitness to obtain a CC&N for provision of telecommunications services in Arizona ("Response").

On February 12, 2013, a Procedural Order was docketed setting a procedural conference for April 4, 2013.

Staff filed a Memorandum in reply to Voce Telecom's Response on March 25, 2013 ("Reply"), stating that the Company's proposed additional conditions were acceptable and recommending approval of the Application subject to the conditions stated in the Staff Report and the additional conditions proposed by Voce Telecom.

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The procedural conference convened as scheduled on April 4, 2013, during which the Company and Staff answered questions relating to information provided in the July 30, 2010, Application, Response, Staff Report and Reply. At the conclusion of the procedural conference, the parties were advised that a Procedural Order would be issued directing the Company to file certain documents and updated information.

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IT IS THEREFORE ORDERED that Voce Telecom shall file with Docket Control, no later than **June 28, 2013**, copies of all responses to Staff's Data Requests in this matter. If not specifically addressed in its responses to the Data Requests, the Company shall also submit the following documents and/or information:

- An organizational chart for Voce Telecom reflecting its affiliates, direct and indirect
 parent companies and ownership percentages, as well as a list of the current officers
 and directors for Leap Frog Telecom, LLC and Leap Frog Telecom, LLC d/b/a Voce
 Telecom.
- A timeline reflecting the purchase and transfer of Andiamo Telecom, LLC's customer base, and the specific parties to the purchase agreement.
- An explanation of Andiamo Telecom, LLC's sale of assets and cancellation of the performance bond without Commission approval.
- The name of the person the Company anticipates will be appointed as the ACC Compliance Officer and a description of that person's experience with regulatory compliance filings.
- Updated information reflecting:
 - Number of customers by class
 - Number of Arizona employees
 - Fair value rate base of Arizona assets
 - A financial report for Leap Frog Telecom, LLC d/b/a Voce Telecom for the period ending December 31, 2012
 - Consumer complaints filed with the FCC or in other jurisdictions against Leap Frog Telecom, LLC and/or Leap Frog Telecom, LLC d/b/a Voce Telecom
 - Current jurisdictions where Leap Frog Telecom, LLC and/or Leap Frog Telecom, LLC d/b/a Voce Telecom are providing, or are authorized to provide, telecommunications services similar to those provided in Arizona

IT IS FURTHER ORDERED that Staff shall review the information provided by the Company and, based on Staff's review, Staff shall file no later than **July 19, 2013**, either a notice that Staff confirms its recommendations in the Staff Report and Reply or, if Staff finds that the

1	information provided by the Company warrants a change in Staff's recommendations, a
2	Supplemental Staff Report.
3	IT IS FURTHER ORDERED that if Staff files a Supplemental Staff Report, Voce Telecom
4	shall file a response no later than August 2, 2013.
5	IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113 - Unauthorized
6	Communications) applies to this proceeding and shall remain in effect until the Commission's
7	Decision in this matter is final and non-appealable.
8	IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend,
9	or waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at
10	hearing.
11	DATED this day of June, 2013.
12	BA. I That I
13	BELINDA A. MARTIN
14	ADMINISTRATIVE LAW JUDGE
15	Copies of the foregoing mailed this day of June, 2013, to:
16	
17	Michael W. Patten Timothy J. Sabo
18	ROSHKA DeWULF & PATTEN, PLC One Arizona Center
19	400 East Van Buren Street, Suite 800 Phoenix, AZ 85004
20	Janice Alward, Chief Counsel
21	Legal Division ARIZONA CORPORATION COMMISSION
22	1200 West Washington Street Phoenix, AZ 85007
23	Steven M. Olea, Director
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25	
26	By: Peloula Wal
27	Belinda A. Martin
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